**Citizen Complaint Process Related to Federal Programs**

**What is a citizen complaint?**

A citizen complaint is a written statement that alleges a violation of a federal rule, law or regulation or state regulation that applies to a federal program.

**What are the steps for filing a complaint?**

After filing a complaint, if no satisfactory resolution is reached, proceed to the next step.

1. Contact the building Title I/LAP Coordinator with the concern.
2. Contact the building Principal.
3. Contact the District Program Manager.
4. Contact the District Superintendent.
5. Contact the Office of the Superintendent of Public Instruction.

**Online:**www.k12.wa.us/Title I/Citizen Complaint

**Phone:** (360)725-6100; TTY (360) 664-3631

**Mail:** Attn: Citizen Complaint-Title I, Part A

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