

AUBURN PERFORMING ARTS CENTER (APAC) HANDICAPPED & ADDITIONAL SEATING POLICIES (12/10/19)

BALCONY

The Auburn PAC balcony elevator is working, but we continue to advise all our clients to *avoid* selling balcony tickets to handicapped or disabled patrons if at all possible. The steps are much steeper and the aisles are so much narrower in the balcony that it remains a safety concern to us to have disabled patrons upstairs. *Generally*, there are enough handicapped spaces on the main level to accommodate these patrons, but ultimately, it is the client's responsibility to closely monitor and assign *all* seating.

If the PAC Balcony elevator is utilized, then the client must provide at least one (1) dedicated usher for this area. The PAC house supervisor(s) will direct patrons back to the box office if alternative seating is necessary.

NOTE: We've deleted Seats 1 & 2 in Row J of Balcony Section 8 from our seating chart because the railing obstructs the view to the stage. **(2-3) chairs maximum** could *possibly* be added for able-bodied patrons in the two empty wheelchair spaces in this row (J). *(Advance notice would be required.)*

MAIN LEVEL SEATING

A few black chairs are set up in the areas just in front of Sections 3 and 5 on the main level. We call this "**Row O**" although it's not listed on our seating chart. This is a good additional space for wheelchairs or walkers, or for people who cannot handle stairs.

Row O rule of thumb —one disabled patron and one companion seat!

Row O could also be used for *overflow seating*—only if/when not occupied/requested by disabled patrons first.

(A maximum of 10 chairs can be added in front of each of these two section—**(20 chairs maximum.)** **Please consider that a wheelchair or scooter can take up the space of approximately 1 ½ to 2 chairs. **

(Advance notice is required to add additional chairs in Row O.)

We also have the (4) ADA wheelchair areas in the top row **(M)** of both Sections 1 and 2. These are spaces M1 and M19. M2 and M18 in each of these sections is considered a *companion seat* and is a fixed chair. (Only if there are no requests for wheelchair seating in these areas, then 2 chairs can be added to each area. Up to **8 chairs maximum.**)

WHEELCHAIR LIFT TO ROW A (House Left)

Although there are also (4) ADA wheelchair spaces in Row A of both Sections 1 and 2 (*Seats A1 and A8*) **we discourage selling those seats to disabled patrons** whenever possible. The wheelchair ramp on house left works, albeit *very slowly*, and it beeps and a light flashes.

These are also not optimal seats for viewing the stage. Generally, there is enough handicapped seating in the back of the house to accommodate these patrons.

(Use of the wheelchair ramp would require advance notice whenever possible—and a staff person will need to be assigned specifically for its operation.)

Two chairs could *possibly* be added for able-bodied patrons in each of the four empty spaces in Sections 1 & 2 / Row A—(up to **8 chairs maximum** —and *advance notice would be required*)

**IF YOU HAVE ANY QUESTIONS, PLEASE CALL THEATRE DIRECTOR @
253-931-4827**

Client's Initials _____ **Date** _____